

S-TYPE

DATE 11/04

S204-S516

**SERVICE** 

# **TECHNICAL BULLETIN**

Spare Tire Speed Restriction Label – Lack of Adhesion – Service Action S516 MODEL 2005 MY S-TYPE

VIN

Refer to VIN list

### Issue:

A concern has been identified on a number of 2005 MY S-TYPE vehicles that are listed in this bulletin. On vehicles supplied with space saver spare wheels, poor adhesion of the speed restriction label could result in the label coming loose from the space saver spare wheel.

Jaguar Cars will contact owners of the 2005 MY S-TYPE vehicles, listed in this bulletin, to replace the spare tire label.

A number of vehicles have been repaired at the Port of Entry facility. This Service Action affects vehicles that are outside of the control of the Port of Entry facilities and any sold vehicles that have not yet been repaired.

### Action:

Check the attached VIN list and DDW to determine validity of the vehicle against the Service Action to ensure that the spare tire label has not already been replaced at the port, prior to carrying out any repair. DDW will be updated to reflect those vehicles affected by this Service Action.

At the time of confirming a booking for vehicle repair, please ensure that any outstanding Field Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

# WORKSHOP PROCEDURE

- 1. Open the luggage compartment and install exterior vehicle protection.
- Reposition the luggage compartment carpet.
- Remove the tool foam inlay.

NOTE: The information in Technical Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers." Do not assume that a condition described affects your car. Contact a Jaguar retailer to determine whether the Bulletin applies to your vehicle.



**Note:** On some vehicle variants it is not necessary to remove the wheel to gain access to the front face of the space saver spare wheel.

- 4. Remove the tee bolt securing the space saver spare wheel.
- 5. Remove the space saver spare wheel and place aside.
- 6. Remove the old speed restriction label from space saver spare wheel.
- 7. Clean the area of space saver spare wheel before installing the new label.
- 8. Install the new speed restriction label on the front face of the wheel (Illustration 1).



**ILLUSTRATION 1** 

- Place the space saver spare wheel in the well.
- 10. Install and tighten the space saver spare wheel securing bolt.
- 11. Insert the tool foam inlay.
- 12. Reposition the luggage compartment floor carpet to the original position.
- 13. Remove the exterior vehicle protection and close the luggage compartment.



# **Global Technical Reference (GTR) Workshop Manual Information:**

Dealer access: <a href="https://hub.franchise.jaguar.com">https://hub.franchise.jaguar.com</a> Internet access: <a href="https://www.jaguartechinfo.com">https://www.jaguartechinfo.com</a>

## **Parts Information:**

DESCRIPTIONPART NUMBERQTYSpace saver spare wheel labelXR8 346631

# **Warranty Information:**

Warranty claims should be submitted quoting program code S516 together with the appropriate option code from the table below. This will result in payment of the stated time and, where applicable, parts/miscellaneous expense codes.

The options that allow for drive in/drive out can only be claimed if the vehicle has been brought in to the workshop for this action alone to be undertaken.

# **Service Action S516**

VIN Range

2005 MY S-TYPE 3.0L 2005 MY S-TYPE 4.2L 2005 MY S-TYPE R 5FN17674 - 5FN20678 5HN17674 - 5HN20678 51N17674 - 51N20678

# Refer to attached VIN list for specific VINs.

Program Code	Option	Description	SRO	Time	Part Number	Part Description	Qty
S516	D	Replace speed restriction label	74.91.13	0.2 hrs.	XR8 34663	Speed restriction label	1
S516	E	Replace speed restriction label	74.91.13	0.2 hrs.	XR8 34663	Speed restriction label	1
		Drive in/Drive out	10.10.10	0.1 hrs.			

NOTE: Always perform a DDW claim search first to determine whether this service action has been performed on this vehicle. The "Review Claim History" function will provide a listing of all claims against the vehicle. If this service action number appears in the program code field, do not perform this service action.



# VEHICLES AFFECTED BY THIS SERVICE ACTION

# Canada

VIN	Full VIN	<b>DLR NAME</b>
N17687	SAJXA01U55HN17687	M1513CAN
N17804	SAJXA01U55HN17804	M1513CAN
N18144	SAJXA01U55HN18144	M1513CAN
N20311	SAJXA03VX51N20311	M1513CAN

# USA

VIN	Full VIN	DLR NAME
N17674	SAJWA01T95FN17674	
N17677	SAJWA01T45FN17677	
N17681	SAJWA01T65FN17681	
N17682	SAJWA01T85FN17682	Jaguar of Cincinnati
N17685	SAJWA01T35FN17685	
N17688	SAJWA01T95FN17688	
N17690	SAJWA01T75FN17690	Jaguar of Great Neck/Roslyn
N17693	SAJWA01T25FN17693	
N17694	SAJWA01T45FN17694	
N17698	SAJWA01T15FN17698	
N17701	SAJWA01T85FN17701	
N17704	SAJWA01T35FN17704	
N17708	SAJWA01T05FN17708	
N17710	SAJWA01T95FN17710	
N17711	SAJWA01T05FN17711	
N17714	SAJWA01T65FN17714	
N17727	SAJWA01T45FN17727	
N17728	SAJWA01T65FN17728	Bergen Jaguar
N17730	SAJWA01T45FN17730	Jaguar of Great Neck/Roslyn
N17732	SAJWA01T85FN17732	
N17746	SAJWA01T85FN17746	
N17747	SAJWA01TX5FN17747	Jaguar of Great Neck/Roslyn
N17751	SAJWA01T15FN17751	
N17753	SAJWA01T55FN17753	
N17756	SAJWA01T05FN17756	
N17757	SAJWA01T25FN17757	
N17766	SAJWA01T35FN17766	Kempthorn Motors, Inc.
N17776	SAJWA01T65FN17776	
N17780	SAJWA01T85FN17780	Holman Motorcars
N17782	SAJWA01T15FN17782	
N17786	SAJWA01T95FN17786	Heritage Jaguar of Freeport
N17808	SAJWA01T45FN17808	
N17830	SAJWA01T85FN17830	Manhattan Jaguar/NYC
N17834	SAJWA01T55FN17834	
N17844	SAJWA01T85FN17844	Ray Catena Jaguar of Monmouth
N17851		
N17904		
N17922		Jaguar of Cincinnati
N17927		
	SAJWA01T25FN17953	
	SAJWA01T15FN17958	
N17977		
N17989	SAJWA01T15FN17989	



VIN	Full VIN	DLR NAME
N17990	SAJWA01T85FN17990	
N18005	SAJWA01T45FN18005	
N18014	SAJWA01T55FN18014	Tom Wood Jaguar
N18029	SAJWA01T75FN18029	
N18057	SAJWA01T15FN18057	
N18139	SAJWA01T35FN18139	Ray Catena Jaguar of Monmouth
N18235	SAJWA01TX5FN18235	
N18587	SAJWA01U15HN18587	
N18784	SAJWA01TX5FN18784	
N19269	SAJWA01TX5FN19269	Holman Jaguar of Jackson
N19430	SAJWA01T25FN19430	
N19492	SAJWA01T25FN19492	
N19574	SAJWA01T45FN19574	
N19576	SAJWA03V351N19576	
N19670	SAJWA01U45HN19670	
N19755	SAJWA01T85FN19755	
N19762	SAJWA03V051N19762	
N19816	SAJWA01T25FN19816	Hornburg Jaguar
N19830	SAJWA03V251N19830	Hornburg Jaguar
N19878	SAJWA03V851N19878	
N19931	SAJWA01U65HN19931	
N19952	SAJWA01TX5FN19952	
N19965	SAJWA03V351N19965	
N20024	SAJWA01T75FN20024	Galpin Jaguar
N20086	SAJWA01U05HN20086	
N20157	SAJWA01U85HN20157	
N20249	SAJWA01U25HN20249	
N20282	SAJWA03V251N20282	
N20413	SAJWA01T75FN20413	Brown's Jaguar
N20479	SAJWA01T45FN20479	
N20485		Jaguar of Sarasota
N20499		
N20624		
N20632		
N20650	SAJWA01TX5FN20650	





#### **JAGUAR CARS**

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#### November 2004

# RE: S516 Service Action - Speed Restriction Label - Lack of Adhesion

### **Dear Jaguar Owner**

Jaguar Cars has identified a concern relating to the speed restriction label that is fitted to the space saver spare tire. If you are a recipient of this notice, and an owner of one of the vehicles within the VIN range, this letter is to inform you that your vehicle is included in this service action.

The following is a breakdown of the affected vehicles by model year, model and (VIN) range.

2004 Jaguar X-TYPE
 2005 Jaguar S-TYPE
 2004 XJ Range
 E00414 - E06685
 N17674 - N20678
 G31346 - G32734

#### What is the problem?

The speed restriction label fitted to the space saver spare wheel in your vehicle may detach due to poor adhesion.

### What will Jaguar and your Jaguar Dealer do?

An authorized Jaguar dealer will replace the speed restriction label fitted to the space saver spare wheel on your vehicle.

### What should you do?

At your earliest convenience you should contact your authorized Jaguar dealer who will be able to make an appointment to undertake the necessary actions. To assist your dealer please, ensure that at the time of contact you have at hand your applicable Vehicle Identification Number.

### How long will it take?

The time to complete the repair on your vehicle is approximately 15 minutes. However due to vehicle scheduling your dealer may need to keep your vehicle longer to complete the repair.

### Moved or no longer own a Jaguar?

Please fill out the enclosed card and return it to Jaguar by simply putting it in the mail.

### **Attention Leasing Agencies**

Please forward this Service Action notice to the lessee within 10 days.

# What should you do if you have further questions?

Please contact your Jaguar Dealer or the Jaguar Customer Relationship Center at 1 800 4JAGUAR (1-800-452-4827), option 9 or by e-mail at <u>jaguarowner@jaguar.com</u>, or by mail using the return address listed above.

Sincerely yours,

Benjamin I. Weiner

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Customer Satisfaction Manager