

## NAVIGATION EXCHANGE PROGRAM Product Problem Report: S-TYPE



DEALER INFORMATION						
DEALER NAME	DEALER#	PHONE # DATE				
CLAIM INFORMATION						
TECHNICIAN WARRAN	TY CLAIM #	TECHNICAL HOTLINE CASE #				
VEHICLE INFORMATION						
VIN MODEL CODE	ODOMETER	IN SERVICE DATE				
NOTE: ALL SECTIONS OF THIS FORM MUST BE COMPLETED AND THE COMPLETE AN INCOMPLETE FORM OR FAILURE TO INCLUDE THE FOR WITH THE RETURNED						
PARTS REPLACED		MODIAY JACHAR RART #				
NCM: JAGUAR PART # JAGUAR CD-ROM PART #		ISPLAY: JAGUAR PART #				
	/STEREO ABS/TO	CCM OTHER:				
CUSTOMER COMPLAINT DESCRIPTION						
CAN THE DESCRIBED PROBLEM BE DUPLICATED? YES NO						
CONDITIONS WHEN PROBLEM OCCURS						
LOCATION: CITY SUBURBAN AREA RURAL AREA	STATE	COUNTRY				
HORIZON: LOW (OPEN AREA, FLAT TERRAIN) LIMITED (TALL BUII	LDINGS, STRUCTURES,	HILLS) TIME OF DAY: AM PM				
FREQUENCY:   INTERMITTENT   CONSTANT   ENGINE:   RUNNING	G OFF VEHICL	LE SPEED:   IDLE   IN MOTION: MPH				
HUMIDITY: DRY HUMID VERY HUMID RAINING	ALL CONDITIONS	AMBIENT TEMPERATURE: °F				
SYSTEM RESET: SYSTEM RESETS AUTOMATICALLY WITHIN MINUTES SYSTEM DOES NOT RESET AUTOMATICALLY						
SYSTEM RESETS BY OTHER MEANS (CONTROL SWITCH, IGNITION ON/OFF, ETC.)						
DESCRIBE: VEHICLE ACCESSORIES						
CHECK ALL THAT APPLY:  SECURITY SYSTEM:  FACTORY INSTALLED  AFTERMARKET  FACTORY INSTALLED  AFTERMARKET  FACTORY INSTALLED  AFTERMARKET  FACTORY INSTALLED  AFTERMARKET		RADAR DETECTOR LAPTOP COMPUTER REMOTE STARTER				
DISPLAY						
CHECK ALL THAT APPLY:  TOO BRIGHT BRIGHTNESS VARIES LINES IN SCREEN OUT OF SYNC (HORIZONTAL / VERTICAL)  TOO DARK ALL ONE COLOR DRIFTS 'I' SWITCH LED ALWAYS OFF  ALL WHITE CONTRAST IN COLORING POOR FOCUS 'I' SWITCH LED ALWAYS ON  ALL BLACK NO DISPLAY OTHER (DESCRIBE):						
VEHICLE HEADLIGHTS ARE ON OFF BEEP EM	ITTED WHEN KEYS ARE	DEPRESSED? YES NO				
SWITCH DOES NOT FUNCTION (CHECK ALL THAT APPLY):           F1         F3         ENTER         CURSOR           F2         F4         MAP         OFF	'+' '-'	<u></u> 4'				
PROGRAM / NCM						
CONTINUED ON NEXT PAGE						



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VOICE GUIDANCE / COURSE RO	OUTE ERROR			
ROUTE AND LOCATION WHERE M	ALFUNCTION IN VOICE GUIDANCE C	OCCURRED:		
LOCATION	STARTING POINT		TARGET POINT	
VOICE GUIDANCE AUDIO SYM	PTOMS			
CHECK ALL THAT APPLY:	_	_		
NO SOUND (ALL SPEAKERS)	SOUND CUTS IN AND OUT	STATIC	SOUND DISTORTED	
WEAK SOUND	SOUND FADES IN AND OUT	BACKGROUND NOISE	OTHER (DESCRIBE):	
SYSTEM INTERROGATION				
RECORD DIAGNOSTIC CODES:				
GPS:	NCM:		DISPLAY:	
CD-ROM:	SCP:		VECM:	
COMMENTS				
FORM DISTRIBUTION				
INCLUDE WITH RETURNED UN	IIT VEHICLE SER\	/ICE FILE		