

X-TYPE

DATE 11/04

XT204-S516

SERVICE

TECHNICAL BULLETIN

Spare Tire Speed Restriction Label –
Lack of Adhesion –
Service Action S516

MODEL 2004 MY X-TYPE

VIN

Refer to VIN list

Issue:

A concern has been identified on a number of 2004 MY X-TYPE vehicles that are listed in this bulletin. On vehicles supplied with space saver spare wheels, poor adhesion of the speed restriction label could result in the label coming loose from the space saver spare wheel.

Jaguar Cars will contact owners of the 2004 MY X-TYPE vehicles, listed in this bulletin, to replace the spare tire label.

A number of vehicles have been repaired at the Port of Entry facility. This Service Action affects vehicles that are outside of the control of the Port of Entry facilities and any sold vehicles that have not yet been repaired.

Action:

Check the attached VIN list and DDW to determine validity of the vehicle against the Service Action to ensure that the spare tire label has not already been replaced at the port, prior to carrying out any repair. DDW will be updated to reflect those vehicles affected by this Service Action.

At the time of confirming a booking for vehicle repair, please ensure that any outstanding Field Service Actions are identified to ensure the correct parts are available and adequate workshop time is allocated for repairs to be completed at one visit.

WORKSHOP PROCEDURE

- 1. Open the luggage compartment and install exterior vehicle protection.
- 2. Reposition the luggage compartment carpet.
- 3. Remove the tool foam inlay.

NOTE: THE INFORMATION IN TECHNICAL BULLETINS IS INTENDED FOR USE BY TRAINED, PROFESSIONAL TECHNICIANS WITH THE KNOWLEDGE, TOOLS, AND EQUIPMENT TO DO THE JOB PROPERLY AND SAFELY. IT INFORMS THESE TECHNICIANS OF CONDITIONS THAT MAY OCCUR ON SOME VEHICLES, OR PROVIDES INFORMATION THAT COULD ASSIST IN PROPER VEHICLE SERVICE. THE PROCEDURES SHOULD NOT BE PERFORMED BY "DO-IT-YOURSELFERS." DO NOT ASSUME THAT A CONDITION DESCRIBED AFFECTS YOUR CAR. CONTACT A JAGUAR RETAILER TO DETERMINE WHETHER THE BULLETIN APPLIES TO YOUR VEHICLE.



Note: On some vehicle variants it is not necessary to remove the wheel to gain access to the front face of the space saver spare wheel.

- 4. Remove the tee bolt securing the space saver spare wheel.
- 5. Remove the space saver spare wheel and place aside.
- 6. Remove the old speed restriction label from space saver spare wheel.
- 7. Clean the area of space saver spare wheel before installing the new label.
- 8. Install the new speed restriction label on the front face of the wheel (Illustration 1).



ILLUSTRATION 1

- 9. Place the space saver spare wheel in the well.
- 10. Install and tighten the space saver spare wheel securing bolt.
- 11. Insert the tool foam inlay.
- 12. Reposition the luggage compartment floor carpet to the original position.
- 13. Remove the exterior vehicle protection and close the luggage compartment.



Global Technical Reference (GTR) Workshop Manual Information:

Dealer access: https://hub.franchise.jaguar.com Internet access: https://www.jaguartechinfo.com

Parts Information:

When ordering parts, please do not order more than the amount required for the number of affected vehicles sold by your dealership.

DESCRIPTION	PART NUMBER	<u>QTY</u>
Space saver spare wheel label	XR8 34663	1

Warranty Information:

Warranty claims should be submitted quoting program code S516 together with the appropriate option code from the table below. This will result in payment of the stated time and, where applicable, parts/miscellaneous expense codes.

The options that allow for drive in/drive out can only be claimed if the vehicle has been brought in to the workshop for this action alone to be undertaken.

Service Action S516

Year	Model	VIN Range
2004 MY	X-TYPE 2.5L	4X E00414 - 4X E06685
2004 MY	X-TYPE 3.0L	4W E00414 - 4W E06685

Refer to attached VIN list for specific VINs.

Program Code	Option	Description	SRO	Time	Part Number	Part Description	Qty
S516	D	Replace speed restriction label	74.91.13	0.2 hrs.	XR8 34663	Speed restriction label	1
S516	E	Replace speed restriction label	74.91.13	0.2 hrs.	XR8 34663	Speed restriction label	1
		Drive in/Drive out	10.10.10	0.1 hrs.			

NOTE: Always perform a DDW claim search first to determine whether this service action has been performed on this vehicle. The "Review Claim History" function will provide a listing of all claims against the vehicle. If this service action number appears in the program code field, do not perform this service action.



VEHICLES AFFECTED BY THIS SERVICE ACTION

Canada

VIN	Full VIN	DLR NAME
E01310	SAJGA51C14WE01310	Jaguar Richmond
E01470	SAJGA51C14WE01470	
E02015	SAJGA51C44WE02015	
E02207	SAJGA51C24WE02207	
E02212	SAJGA51C64WE02212	
E02218	SAJGA51C74WE02218	
E02224	SAJGA51C24WE02224	Decarie Motors, Inc.
E02230	SAJGA51C84WE02230	
E02237	SAJGA51C04WE02237	Budds' Imported Cars
E02243	SAJGA51C64WE02243	
E02329	SAJGA51C54WE02329	Jaguar Thornhill
E02346	SAJGA51C54WE02346	
E02348	SAJGA51C94WE02348	
E02352	SAJGA51C04WE02352	Grand Touring Automobiles
E02354	SAJGA51C44WE02354	Budds' Imported Cars
E02443	SAJGA51C34WE02443	
E02902	SAJGA51C94WE02902	
E04403	SAJGB51D14XE04403	Jaguar Richmond
E04837	SAJGB51D14XE04837	
E05157	SAJGB51D64XE05157	

USA

VIN	Full VIN	DLR NAME
E00484	SAJEB52DX4XE00484	Manhattan Jaguar/NYC
E00485	SAJEA51CX4WE00485	Jaguar of Novi
E00496	SAJEA51C44WE00496	
E00538	SAJEB52D74XE00538	Chesapeake Cadillac Jaguar
E00568	SAJEA51C34WE00568	
E00585	SAJEA51C34WE00585	
E00595	SAJEA51C64WE00595	Jaguar of Novi
E00610	SAJEB52D04XE00610	
E00613	SAJEA51C44WE00613	Bergen Jaguar/Hertz Rent-A-Car NR
E00618	SAJEB52D54XE00618	
E00620	SAJEA51C14WE00620	
E00633	SAJEA51CX4WE00633	Jaguar of Great Neck/Roslyn
E00638	SAJEA51C94WE00638	
E00645	SAJEB52D84XE00645	
E00668	SAJEA51C74WE00668	
E00674	SAJEA51C24WE00674	
E00699	SAJEA51C74WE00699	
E00701	SAJEA51C14WE00701	
E00703	SAJEA51C54WE00703	Union Park Jaguar
E00705	SAJEA51C94WE00705	
E00711	SAJEA51C44WE00711	
E00729	SAJEA51C14WE00729	
E00739	SAJEA51C44WE00739	
E00747	SAJEA51C34WE00747	
E00749	SAJEA51C74WE00749	Madison Jaguar
E00757	SAJEA51C64WE00757	Madison Jaguar
E00781	SAJEA51C34WE00781	
E00789	SAJEA51C84WE00789	Bergen Jaguar/Hertz Rent-A-Car NR



VIN	Full VIN	DLR NAME
E00791	SAJEB52D84XE00791	
E00819	SAJEA51C24WE00819	R & E Vehicle Service Center
E00833	SAJEA51C74WE00833	Ray Catena Jaguar of Edison
E00835	SAJEA51C04WE00835	,
E00841	SAJEA51C64WE00841	
E00845	SAJEA51C34WE00845	
E00851	SAJEA51C94WE00851	
E00861	SAJEA51C14WE00861	
E00865	SAJEA51C94WE00865	Jaguar of Great Neck/Roslyn
E00871	SAJEA51C44WE00871	
E00873	SAJEA51C84WE00873	
E00970	SAJEA51C64WE00970	
E01062	SAJEA51C94WE01062	Union Park Jaguar
E01288	SAJEA51C24WE01288	
E01938	SAJEA51C44WE01938	
E02089	SAJEB52D34XE02089	
E02504	SAJEA51C94WE02504	
E02667	SAJEA51C44WE02667	
E02907	SAJEA51C94WE02907	
E03082	SAJEA51C34WE03082	
E03190	SAJEA51C64WE03190	
E03943	SAJEA51C74WE03943	
E03972	SAJEA51C34WE03972	
E04171	SAJEA51C74WE04171	
E04963	SAJEA51C74WE04963	
E05284	SAJEA51C34WE05284	
E05525	SAJEA51CX4WE05525	
E05662	SAJEA51C94WE05662	
E05666	SAJEA51C64WE05666	
E06069	SAJEA51C44WE06069	
E06238	SAJEA51C14WE06238	
E06370	SAJEA51C14WE06370	
E06663	SAJEA51C54WE06663	
E06679	SAJEA51C94WE06679	





JAGUAR CARS

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November 2004

RE: S516 Service Action - Speed Restriction Label - Lack of Adhesion

Dear Jaguar Owner

Jaguar Cars has identified a concern relating to the speed restriction label that is fitted to the space saver spare tire. If you are a recipient of this notice, and an owner of one of the vehicles within the VIN range, this letter is to inform you that your vehicle is included in this service action.

The following is a breakdown of the affected vehicles by model year, model and (VIN) range.

2004 Jaguar X-TYPE
 2005 Jaguar S-TYPE
 2004 XJ Range
 E00414 - E06685
 N17674 - N20678
 G31346 - G32734

What is the problem?

The speed restriction label fitted to the space saver spare wheel in your vehicle may detach due to poor adhesion.

What will Jaguar and your Jaguar Dealer do?

An authorized Jaguar dealer will replace the speed restriction label fitted to the space saver spare wheel on your vehicle.

What should you do?

At your earliest convenience you should contact your authorized Jaguar dealer who will be able to make an appointment to undertake the necessary actions. To assist your dealer please, ensure that at the time of contact you have at hand your applicable Vehicle Identification Number.

How long will it take?

The time to complete the repair on your vehicle is approximately 15 minutes. However due to vehicle scheduling your dealer may need to keep your vehicle longer to complete the repair.

Moved or no longer own a Jaguar?

Please fill out the enclosed card and return it to Jaguar by simply putting it in the mail.

Attention Leasing Agencies

Please forward this Service Action notice to the lessee within 10 days.

What should you do if you have further questions?

Please contact your Jaguar Dealer or the Jaguar Customer Relationship Center at 1 800 4JAGUAR (1-800-452-4827), option 9 or by e-mail at <u>jaguarowner@jaguar.com</u>, or by mail using the return address listed above.

Sincerely yours,

Benjamin I. Weiner

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Customer Satisfaction Manager