



XJ range

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XJ415-02

SERVICE

TECHNICAL BULLETIN

Revised Audio/Video Selector – Modifications Required During Replacement

MODEL 2004 MY-ON
XJ range

VIN G00001-ON

Issue:

Due to a running change in the Rear Multimedia System, differences in certain wiring circuits must be considered when the screen selector switch needs to be replaced in service.

The audio/video selector part number C2C 3498 will be replaced by part number C2C 20472 in production and service. The revised audio/video selector was introduced to allow the user of the rear multimedia system to insert or eject a Digital Versatile Disc (DVD) from the DVD Player while the vehicle ignition is in the 'OFF' position.

To add this capability, it was necessary to add an extra signal wire on the 20-way amplifier connector. This signal wire was introduced to the vehicle harness as a running change along with a change to the software in the rear armrest switchpack. The new switchpack version is easily identifiable by the color of the unit. The new version has a warm charcoal faceplate finish instead of the piano black finish of the previous version.

Depending on the rear armrest switch pack installed, and the audio/video selector available, it may be necessary to disconnect a signal wire going to the rear armrest switchpack.

This modification is necessary on some vehicles to prevent the DVD player from staying 'ON' when the ignition is switched 'OFF'. The signal wire (DVD EJECT), if specified, is located on the black 20-way amplifier harness connector TL020 in cavity 20. The wire color is NR (brown/red) and only needs to be disconnected in certain conditions depending on the specification of the vehicle.

Action:

Follow the procedure on the next page when replacing an audio/video selector.

NOTE: THE INFORMATION IN TECHNICAL BULLETINS IS INTENDED FOR USE BY TRAINED, PROFESSIONAL TECHNICIANS WITH THE KNOWLEDGE, TOOLS, AND EQUIPMENT TO DO THE JOB PROPERLY AND SAFELY. IT INFORMS THESE TECHNICIANS OF CONDITIONS THAT MAY OCCUR ON SOME VEHICLES, OR PROVIDES INFORMATION THAT COULD ASSIST IN PROPER VEHICLE SERVICE. THE PROCEDURES SHOULD NOT BE PERFORMED BY "DO-IT-YOURSELFERS." DO NOT ASSUME THAT A CONDITION DESCRIBED AFFECTS YOUR CAR. CONTACT A JAGUAR DEALER TO DETERMINE WHETHER THE BULLETIN APPLIES TO YOUR VEHICLE.

1. If the engineering number on the audio/video selector is **2W93 19G216AC**, install a new audio/video selector with part number **C2C 20472**, and check system for correct operation.
2. If the engineering number on the audio/video selector is **2W93 19G216AB** and the part number **C2C 3498** is **available**, install a new audio/video selector with part number C2C 3498, and check system for correct operation.
3. If the engineering number on the audio/video selector is **2W93 19G216AB** and part number C2C 3498 is **unavailable** as a replacement, install a new audio/video selector with the part number **C2C 20472**. If the rear armrest switch pack color is piano black, carry out steps 4 and 5. If the rear armrest switch pack color is warm charcoal, carry out step 5.
4. Check to see if the 'DVD eject' wire (color NR, Brown/Red) is installed in cavity 20 in the 20 way amplifier harness connector TL020. If installed disconnect the wire.
5. Check system for correct operation.