



XJ range

DATE 04/05

XJ419-05

**SERVICE**

## **TECHNICAL BULLETIN**

**Complete Voice Range Not Transmitted From  
Phone – Capacitor Characteristics  
– Replace Voice Module**

MODEL 2004-05 MY  
XJ range

VIN G00442-G36135

**Issue:**

Some 2004-05 XJ range vehicles within the above VIN range may exhibit a condition where the phone is not transmitting the complete voice range.

**Note:** If the issue is with the volume level that the third party hears, it is a microphone issue and the repair is to be carried out as a separate Warranty Claim.

**Cause:**

A capacitor within the voice module has been found to be acting as a high level filter meaning that not all of the sound wave is being transmitted. This particularly affects the lower end of the sound wave, therefore the issue will be prevalent when the speaker has a deeper voice.

**Action:**

Should a customer express concern, install a new voice activation module - see Global Technical Reference (GTR) Workshop Manual, section: 419-10.

**NOTE: THE INFORMATION IN TECHNICAL BULLETINS IS INTENDED FOR USE BY TRAINED, PROFESSIONAL TECHNICIANS WITH THE KNOWLEDGE, TOOLS, AND EQUIPMENT TO DO THE JOB PROPERLY AND SAFELY. IT INFORMS THESE TECHNICIANS OF CONDITIONS THAT MAY OCCUR ON SOME VEHICLES, OR PROVIDES INFORMATION THAT COULD ASSIST IN PROPER VEHICLE SERVICE. THE PROCEDURES SHOULD NOT BE PERFORMED BY "DO-IT-YOURSELFERS." DO NOT ASSUME THAT A CONDITION DESCRIBED AFFECTS YOUR CAR. CONTACT A JAGUAR DEALER TO DETERMINE WHETHER THE BULLETIN APPLIES TO YOUR VEHICLE.**

**Global Technical Reference (GTR) Workshop Manual Information:**

Dealer access: <https://hub.franchise.jaguar.com>

Internet access: <http://www.jaguartechno.com>

**Parts Information:**

<u>DESCRIPTION</u>	<u>PART NUMBER</u>	<u>QTY</u>
Single zone voice module (front only) NA/Canada	XR8 49645	1

**Warranty Information:**

Warranty claims should be submitted quoting the information found in the table below. This will result in payment of the stated time and, where applicable parts/miscellaneous expense codes as listed.

Description	SRO	Time	Causal Part Number
Install a new voice activation module	86.80.40	0.4 hrs.	XR8 49645

**Note:** Repair procedures are under constant review, and therefore times are subject to change; those quoted here must be taken as guidance only. Always refer to DDW to obtain the latest repair time.