

Intermittent Sticking Of Switches—
Upper Center Console –
Repair

MODEL 2004 MY
XJ range

VIN G00001-G21479

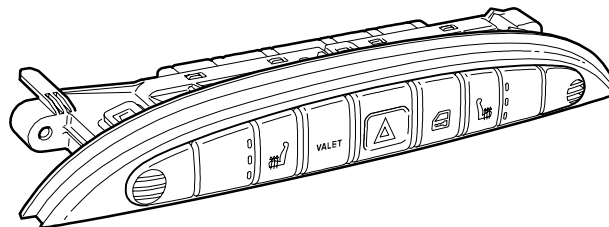
Issue:

On some 2004 MY XJ range vehicles within the above VIN range, customers may experience intermittent sticking of the switch pack in the upper section of the center console.

This condition is caused by excessive pressure applied to the buttons due to contact between the center console and the switch pack bezel.

A new modified switch pack for the upper center console is now available to rectify this concern.

UPPER CENTER CONSOLE SWITCH PACK



J.501.2412

ILLUSTRATION 1

Action:

In case of a verified customer complaint of the above condition on a 2004 MY XJ range vehicle within the above VIN range, replace the switch pack as described below:

REPAIR PROCEDURE

1. Remove the instrument panel console (see Workshop Manual, JTIS CD ROM, section: 501-12, SRO 88.20.34).

NOTE: The information in Technical Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers." Do not assume that a condition described affects your car. Contact a Jaguar retailer to determine whether the Bulletin applies to your vehicle.

2. Remove the two center console upper switch pack securing screws.
3. Remove the upper switch pack.
4. Install and align the new upper switch pack.
5. Install and tighten the two upper switch pack securing screws.
6. Install the instrument panel console (see Workshop Manual, JTIS CD ROM, section: 501-12, SRO 88.20.34).

Parts Information:

<u>DESCRIPTION</u>	<u>PART NUMBER</u>	<u>QTY</u>
Center console upper switch pack (non heated seats)	C2C 23779	1
Center console upper switch pack (heated seats)	C2C 23780	1

Warranty Information:

Warranty claims should be submitted quoting the information found in the table below. This will result in payment of the stated time and, where applicable parts/miscellaneous expense codes as listed.

Description	SRO	Time	Causal Part Number
Install center console upper switch pack (non-heated seats)	86.65.50	0.5 hrs.	C2C 23779
Install center console upper switch pack (heated seats)	86.65.50	0.5 hrs.	C2C 23780