



XJ range

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SERVICE

TECHNICAL BULLETIN

Loss of Seat Memory – Reprogram DSM or RMM/Recalibrate Seat – Repair Procedure

MODEL 2004 MY
XJ range

VIN G00001-G10854

Issue:

Some 2004 MY XJ range vehicles within the above VIN range, may exhibit a concern regarding loss of seat memory. Depending on the part number suffix of the vehicle's driver seat module (DSM) or rear memory module (RMM), may need to be reconfigured, or the seat recalibrated using the Worldwide Diagnostic System (WDS).

Action:

In case of a customer complaint of the above condition on a 2004 MY XJ vehicle within the above VIN range, follow the workshop procedure outlined below.

Note: The customer should be made aware that any existing memory settings will be lost when a module is reconfigured or replaced.

WORKSHOP PROCEDURE

1. Position WDS alongside vehicle, switch Portable Test Unit (PTU) 'ON' and allow software to load.

Note: Ensure WDS is loaded with software release JTP 759/25 or later.

2. Connect the WDS to the vehicle using the diagnostic cable.
3. Enter the VIN and navigate to configuration main menu.
4. Select and run 'Vehicle Control Module Identification' in 'Special Applications' menu, to determine the part number suffix of the installed DSM. Continue with the appropriate procedure on the next page.

DSM with AF or CF part number suffix or RMM with BG part number suffix

1. From the configuration main menu, select and run 'Reconfigure Existing Driver's Seat Control Module' application or 'Reconfigure Existing Rear Seat Control Module'.

Note: Ensure the WDS is connected to the vehicle before attempting to reconfigure the DSM or RMM.

NOTE: The information in Technical Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers." Do not assume that a condition described affects your car. Contact a Jaguar retailer to determine whether the Bulletin applies to your vehicle.

Note: When reconfiguring an AF or CF level DSM or BG level RMM, the DTC B1940 will be stored in the memory. Ignore this DTC.

3. After reconfiguration of the DSM is complete, switch 'OFF' PTU, disconnect from vehicle and return WDS to original location.

AG or CG part number suffix

1. In 'Set Up & Configuration' select and run 'Seat Calibration'.
2. After calibration is complete, switch 'OFF' PTU, disconnect from vehicle and return WDS to original location.

Warranty Information:

Description	SRO	Time	Causal Part Number
Read driver seat module level and re-configure module using WDS	86.93.25	0.8 hrs.	C2C 13876
Read driver seat module level and re-calibrate seat using WDS	86.93.25/01	0.5 hrs.	C2C 13876
Read rear seat module level and re-configure module using WDS	86.93.22	0.8 hrs.	C2C 13875
Read rear seat module level and re-calibrate seat using WDS	86.93.22/01	0.5 hrs.	C2C 13875