



XJ range

DATE 03/04

XJ501-08

**SERVICE**

# TECHNICAL BULLETIN

Floor Console Trim Separating –  
Not Adhering –  
Repair

MODEL 2004 MY  
XJ range

VIN G00001-G19428

**Issue:**

Some customers may have concerns with the floor console trim separating. This is not a split in the material but is caused by the material not being correctly adhered to the floor console.

**Action:**

In case of a customer complaint of console trim separating on a 2004 XJ, within the above VIN range, the floor console trim should be re-adhered to the floor console panel following the procedure below.

**Note:** This is the recommended repair and the floor console must not be replaced for this issue.

**Note:** Please also refer to Technical Bulletin XJ501-03 for additional areas of concern.

WORKSHOP PROCEDURE

1. Disconnect the battery (see Workshop Manual, JTIS CD ROM, section: 414-01, General Procedures).
2. Remove floor console (see Workshop Manual, JTIS CD ROM, section: 501-12, SRO 76.25.01).
3. If required, displace and remove the console glovebox.

**NOTE: THE INFORMATION IN TECHNICAL BULLETINS IS INTENDED FOR USE BY TRAINED, PROFESSIONAL TECHNICIANS WITH THE KNOWLEDGE, TOOLS, AND EQUIPMENT TO DO THE JOB PROPERLY AND SAFELY. IT INFORMS THESE TECHNICIANS OF CONDITIONS THAT MAY OCCUR ON SOME VEHICLES, OR PROVIDES INFORMATION THAT COULD ASSIST IN PROPER VEHICLE SERVICE. THE PROCEDURES SHOULD NOT BE PERFORMED BY "DO-IT-YOURSELFERS." DO NOT ASSUME THAT A CONDITION DESCRIBED AFFECTS YOUR CAR. CONTACT A JAGUAR RETAILER TO DETERMINE WHETHER THE BULLETIN APPLIES TO YOUR VEHICLE.**



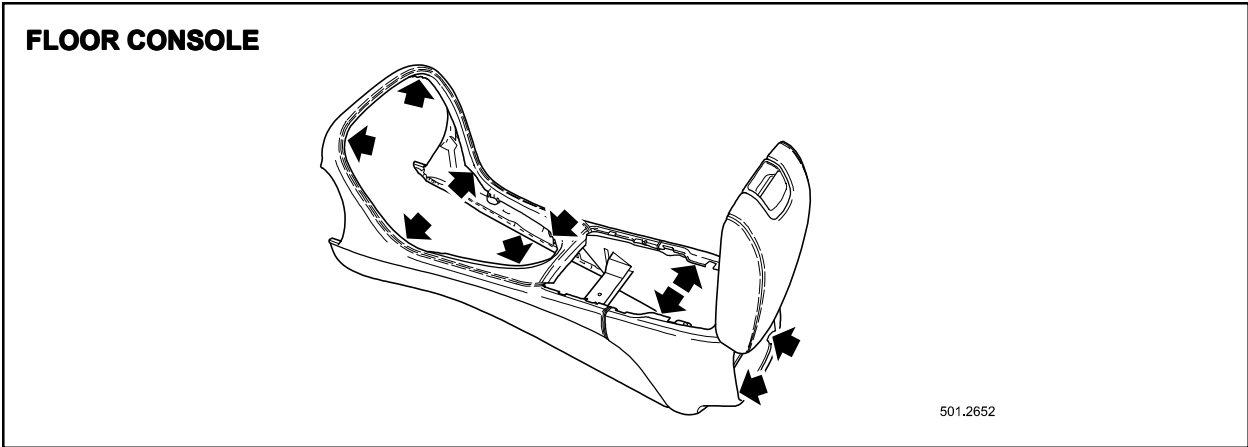


ILLUSTRATION 1

4. Carefully turn back the trim at the affected areas as required (Illustration 1 shows likely areas of concern).
5. Apply suitable adhesive to exposed console and trim rear faces as required.

**Note:** 3M Fast Tack Trim Adhesive, P/N 080831, Bostik 4018 and Dunlop 1358 are the recommended adhesives, if they are not available then use a suitable locally sourced adhesive.

6. Allow adhesive to dry completely.
7. Apply another coat of adhesive to exposed console and trim rear faces.

**Note:** Always follow the instruction supplied with the adhesive.

8. Apply tension to trim and adhere to console by pressing down thoroughly.
9. If required, install the console glovebox.
10. Install floor console (see Workshop Manual, JTIS CD ROM, section: 501-12, SRO 76.25.01).
11. Connect the battery (see Workshop Manual, JTIS CD ROM, section: 414-01, General Procedures).

**Parts Information:**

**Note:** 3M Fast Tack Trim Adhesive, Bostik 4018 and Dunlop 1358 (or a suitable locally sourced adhesive) are considered a workshop consumable and as such may not be claimed.

**Warranty Information:**

Description	SRO	Time	Causal Part Number
Floor console trim service fix	76.94.51	0.6 hrs.	C2C 11289LEG