

**S-TYPE**

DATE 01/03

S419-S155

**SERVICE****TECHNICAL BULLETIN**

Telephone Echo On Vehicles With Premium In-Car Entertainment (ICE) – Replace Audio Amplifier – Service Action S155

MODEL 2003 MY S-TYPE

VIN M45227-M79334

**Issue:**

On some 2003 S-TYPE vehicles, within the above VIN range, equipped with a telephone in addition to the Premium In-Car Entertainment system (ICE), the incoming caller can hear his/her voice echoing, resulting in the conversation being inaudible. This is due to an issue between the audio amplifier and telephone PSE signal timing. An updated amplifier is now available to eliminate this concern.

**Action:**

At the next service opportunity, identify any affected 2003 MY S-TYPE vehicles, within the above VIN range, and replace the audio amplifier with the latest version.

**Note:** The release of the revised amplifier part number: C2C 18581 as a countermeasure to the phone echo concern also includes some revisions to the premium audio subwoofer settings. Customers may need to re-adjust their tone control settings to compensate for these changes.

WORKSHOP PROCEDURE

1. Open the luggage compartment.
2. Apply fender protectors.
3. Install a new audio amplifier, see Workshop Manual JTIS CD ROM, section: 415-01, SRO 86.50.10.
4. Remove the fender protection kit.
5. Close the luggage compartment.

## Parts Information:

<b>DESCRIPTION</b>	<b>PART NUMBER</b>	<b>QTY</b>
Audio Amplifier	C2C 18581	1

## Warranty Information:

Warranty claims should be submitted quoting S155 in place of the normal warranty fault code together with SRO: 86.50.10 and the part number from the table below. This will result in a labor time allowance of 0.4 hours to replace the audio amplifier and payment for the part number claimed.

Should the vehicle be brought back into the workshop for this action alone to be undertaken, an additional labor time allowance of 0.1 hours can be claimed quoting SRO: 10.10.10 for drive in/drive out.

The options that allow for drive in/drive out may only be claimed when the vehicle has been brought in to the workshop for this action alone to be undertaken.

## Service Action S155

VIN Range: 3FM45227 - 3FM79334

VIN Range: 3HM45227 - 3HM79334

Program Code	Option	Description	SRO	Time	Part Number	Part Description	Qty
S155	B	Replace audio amplifier	86.50.10	0.4 hrs.	C2C 18581	Audio amplifier	1
S155	C	Replace audio amplifier	86.50.10	0.4 hrs.	C2C 18581	Audio amplifier	1
		Drive in/drive out	10.10.10	0.1 hrs.			

**NOTE:** Always perform a DDW claim search first to determine whether this service action has been performed on this vehicle. The warranty selection under the vehicle inquiry will give a listing of all claims against the vehicle. If **S155** appears in the program code field, do not perform this service action.