



X-TYPE

DATE 10/04

XT501-21

SERVICE

TECHNICAL BULLETIN

Premature Front Seat Backrest Wear On Classic Style Seats – Outer Bolster Support Wire – Modification Procedure

MODEL 2002-05 MY
X-TYPE

VIN C00294 - E38420

Issue:

Some 2002-05 MY X-TYPE vehicles with CLASSIC STYLE FRONT SEATS ONLY, within the above VIN range, may exhibit premature wear to the outer bolster.

The wire that supports the seat backrest outer bolster puts pressure on the seat cover when the customer enters and exits the vehicle.

The outer bolster support wire must be removed from the seat backrest frame before installing a new seat backrest cover to address this concern.

Action:

In case of a customer complaint premature wear, that requires the installation of new seat backrest cover to resolve the complaint, remove the outer bolster support wire before installing the new seat backrest cover to seat backrest frame. Follow the modification procedure below.

MODIFICATION PROCEDURE

Note: Perform this modification before installing the new seatback cover.

1. Remove the seat backrest pad.
2. Disconnect the side airbag electrical connector.
3. Displace the retaining clip for the side airbag harness from the seat backrest.
4. Disconnect the recline motor electrical connector.
5. Displace the retaining clip for the recline motor harness from the seat backrest.
6. Remove the seat backrest securing screws and the seat backrest.

NOTE: THE INFORMATION IN TECHNICAL BULLETINS IS INTENDED FOR USE BY TRAINED, PROFESSIONAL TECHNICIANS WITH THE KNOWLEDGE, TOOLS, AND EQUIPMENT TO DO THE JOB PROPERLY AND SAFELY. IT INFORMS THESE TECHNICIANS OF CONDITIONS THAT MAY OCCUR ON SOME VEHICLES, OR PROVIDES INFORMATION THAT COULD ASSIST IN PROPER VEHICLE SERVICE. THE PROCEDURES SHOULD NOT BE PERFORMED BY "DO-IT-YOURSELFERS." DO NOT ASSUME THAT A CONDITION DESCRIBED AFFECTS YOUR CAR. CONTACT A JAGUAR RETAILER TO DETERMINE WHETHER THE BULLETIN APPLIES TO YOUR VEHICLE.

7. Place a suitable protective material over the upper part of the seat frame and the recline motor on the outboard side (Illustration 1).

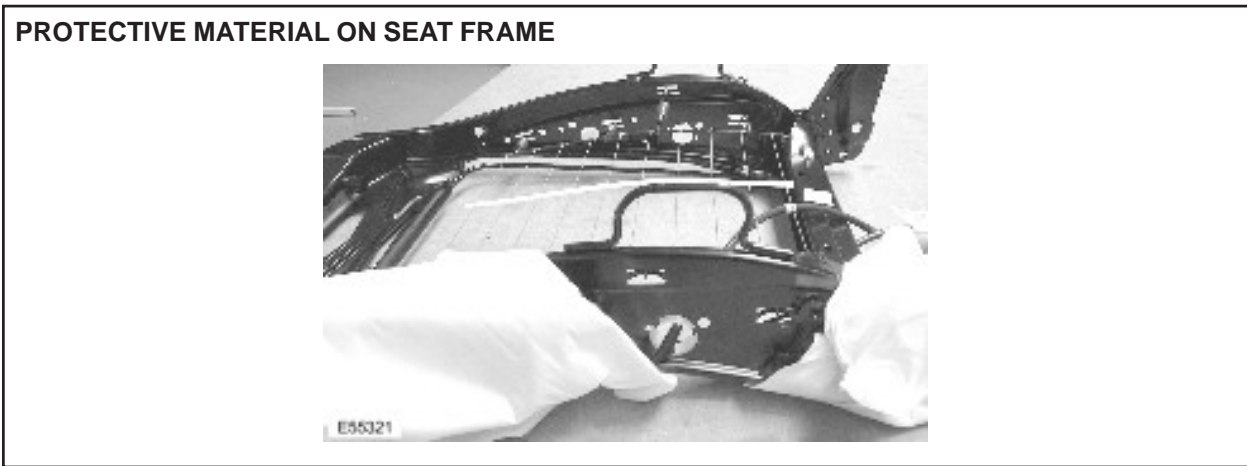


ILLUSTRATION 1

8. Cut through the outboard wire in two places as close to the frame as possible and place cut wire aside (Illustration 2).

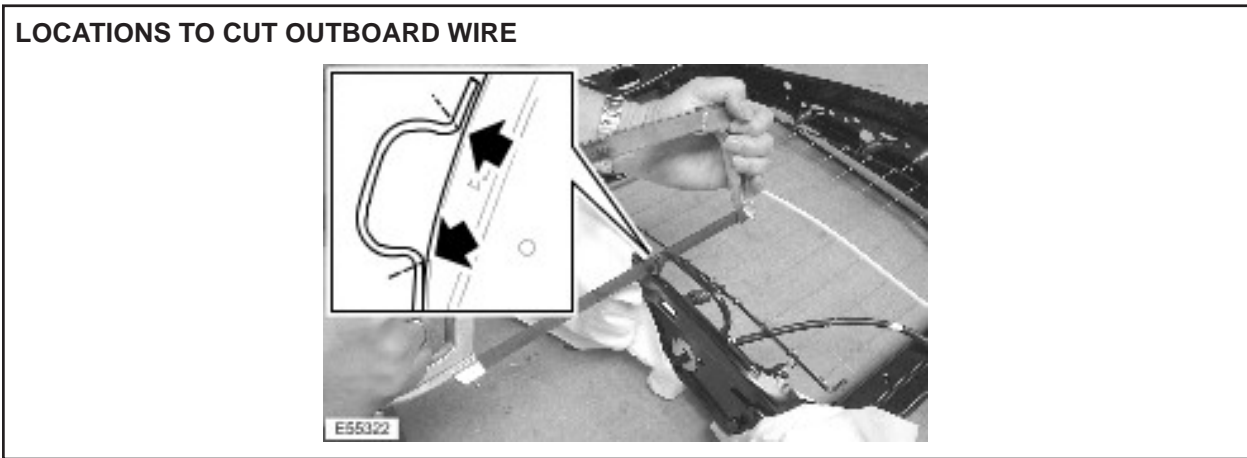


ILLUSTRATION 2

9. De-burr the cut wire ends on the frame making sure to remove all sharp edges and extra material. Clean away any debris from the frame (Illustration 3).

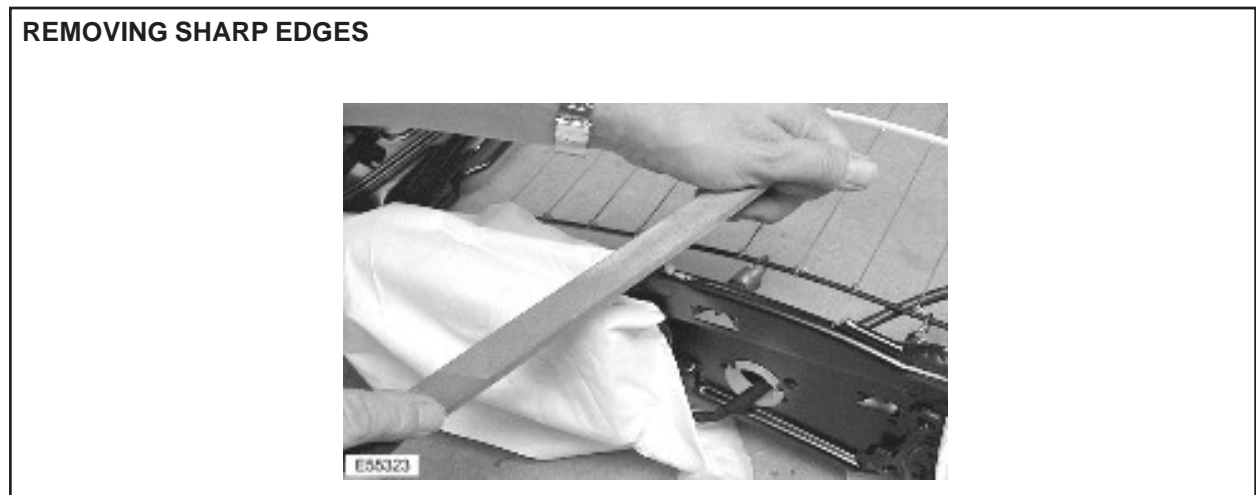


ILLUSTRATION 3

10. Remove the protective material from the frame.
11. Apply a suitable adhesive tape over the cut wire area of the frame (Illustration 4).

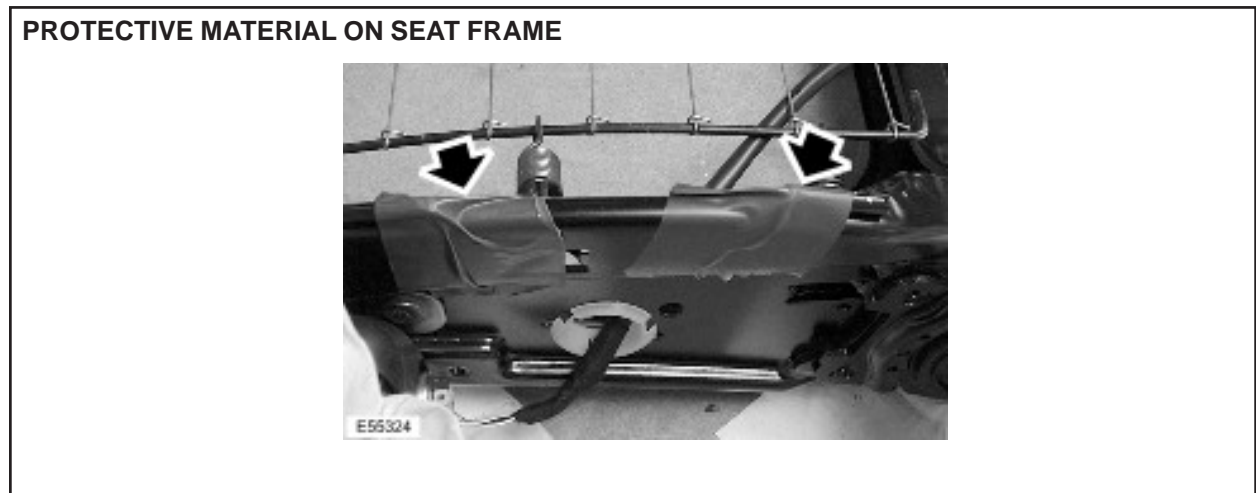


ILLUSTRATION 4

12. Position the seat backrest on the seat base.
13. Install and tighten the seat backrest securing screws.
14. Seat the recline motor harness retaining clip on the seat backrest.
15. Connect the recline motor electrical connector.
16. Seat the side air bag harness retaining clip on the seat backrest.
17. Connect the side air bag electrical connector.
18. Install the seat backrest pad.

Global Technical Reference (GTR) Workshop Manual Information:

Dealer access: <https://hub.franchise.jaguar.com>

Internet access: <http://www.jaguartechno.com>

Warranty Information:

Warranty claims should be submitted quoting the information found in the table below. This will result in payment of the stated time and, where applicable parts/miscellaneous expense codes as listed.

Description	SRO	Time	Causal Part Number
Seat backrest outer bolster wire - service fix	76.94.70	0.3 hrs.	C2S 35017 XXX

Note: The time in this Technical Bulletin is to remove the seat backrest outer bolster wire only. The time to remove and disassemble the seat and install a new seat backrest cover must be claimed as a separate Warranty Claim.

