



Sedan Range

DATE 8/99

15-49

SERVICE

## TECHNICAL BULLETIN

### Windshield Wiper – Streaking or Juddering – Repair Policy

MODEL 1995-97 MY  
Sedan Range  
VIN 720001-812255

#### ISSUE:

It is **not** necessary to replace the wiper blade assembly or wiper arm to solve a concern of reduced windshield wiper performance - streaking, juddering, etc.

#### ACTION:

In case of a customer complaint of streaking or judder on vehicles within the above VIN range, proceed as follows:

1. Remove road film and oil deposits from the glass by applying Jaguar Screen Clean Paste, following the instructions on the container.
2. Inspect the wiping edge of the blade. If the blade is not worn, scored, or deteriorated, operate the washer and wiper functions to check whether the concern has been rectified.
3. If cleaning does solve the concern, replace the **blade insert only**. There is no need to replace the blade assembly or wiper arm, unless there is a manufacturing defect in one of these components. Always clean the glass using Jaguar Screen Clean Paste, immediately before installing a new blade insert or blade assembly.

**⚠ Warning:** Jaguar Screen Clean Paste is non-hazardous in normal use. Do not ingest. Do not store near sources of heat or ignition. Keep out of the reach of children. Spillages can be hosed away with water.

## **PARTS INFORMATION:**

### **DESCRIPTION**

Jaguar Screen Clean Paste  
Wiper Blade Assembly  
Blade Insert

### **PART NUMBER**

DBC 5676  
GJA 8960BB  
GNB 8961AA

## **WARRANTY INFORMATION:**

Scoring of the wiping edge of the blade rubber by road grit, or its deterioration through age, is considered as normal "wear and tear" and is not a manufacturing defect covered by Warranty. A claim for a blade rubber or blade assembly is only allowable in case of a manufacturing defect.

Cleaning the windshield and the supply of screen cleaning paste is chargeable to the customer, after a vehicle has exceeded 10,000 miles (16 000 km).